Cookies Policy

The BNP Paribas Group is committed to delivering the best possible service to you while maintaining the confidence that you place in us.
In this context, we have adopted strong principles to ensure the protection of your data.

As such, we would like to provide you with transparent information about how we place, use and store cookies on your device when you use our website and/or our mobile application [Speedata] (the "Website" and/or "Application") and you present the options to manage and delete cookies.

1. What is a cookie?

Cookies are small text, image or software files that can be placed and/or read on your device when you access our Website or our Application. The word "device", when used in this Cookies Policy, refers notably to computers, smartphones, tablets and all other devices used for accessing the internet.

Cookies may be either: (i) session specific, meaning that they are deleted from your device once the session and browser are closed; or (ii) persistent meaning that they will remain on your device until they are removed.

2. What kind of information can be stored in a cookie?

The information stored by cookies placed on your device may relate to the following elements, within the limit of their retention period:
- the web pages you have visited using this device;
- the advertisements you clicked on;
- the type of browser you are using; -
- your IP address;
- and any other information you have provided on our Site / application.

Cookies may contain personal data covered by our Data Protection Notice [https://factor.bnpparibasfortis.be/nl/footer-pages/privacyverklaring].

3. What type of cookies do we use? Is it possible to refuse the installation of these cookies?

Cookies we use on this Site / Application are exclusively cookies which have the sole purpose of enabling or facilitating communication by electronic means or which are strictly necessary for the operation of the Site / Application.
For instance, cookies we use on this Site / this Application can allow us to:

- **Authenticate** and **identify** you on our Website and/or Application in order to provide you with services that you have requested;
- **Enhance the security** of the Website and/or Application, including to **prevent fraudulent use of login credentials** and **protect user data** from access by unauthorised parties (for example by limiting robotic or unexpected access attempts);
- **Monitor your use** of our Website and/or Application in order to **improve them** for example by optimizing its technical performance or ergonomics;
- **Keep track of your preferences and settings** in your use of our Website and/or Application (e.g. language, time zone etc.).

The use of cookies strictly necessary for the proper functioning of the Site / Application does not require your consent. This is why no module for managing your cookie preferences is available on this Site / Application.